



FWD: RE: Re: Re: Re: Re: IMPORTANT - account deposits

1 message



2019-08-13 14:07:51

> Hi Simon,

Thank you for notification and you are welcome.

Best Regards,



> Hi

> Just to let you know that your documents have been accepted. Many thanks for your cooperation.

> Speak soon.

> Simon.

> Simon Peters

> UK Platinum Account Manager

> Click [HERE](#) to schedule a call with me

> | P: +44 (0) 20 3868 7213, E: simonpe@etoro.com, Crypto Portfolio: Simon_eToro, Copy Trading Portfolio: SimonJPeters

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Thank you.

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>

> On Mon, 12 Aug 2019 at 00:03, [REDACTED]

> Simon,

>

> You`re welcome.

>

> Regards,

> [REDACTED]

>

[REDACTED] 2019-08-08 13:19:10 [REDACTED] Simon Peters simonpe@etoro.com>

>

> Many thanks for this [REDACTED] I have forwarded onto our Compliance team.

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> On Thu, 8 Aug 2019 at 02:30 [REDACTED]

>

> Hi Simon,

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> Sorry I couldn't get your call. I've been collecting evidence of my earnings, savings, loans, re-mortgages, and money used to deposit on Etoro. Please see attached zip file with relevant attachments listing various transactions, bank statements etc.

>

> I can understand that it seemed that occasionally I deposited to Etoro more than typical monthly revenue/earnings/salary.

> Explanation for it is very simple. On number of occasions, e.g. last month I used CREDIT CARD (e.g. Barclays Platinum where I have a limit of 10,000£) to deposit money to Etoro. I will have to pay the card(s) off or have already paid some of them off. Please see Statements from Barclay Card from several past months, during which card was used for "purchases"/deposits to Etoro.

>

> In the past I also deposited money to Etoro either directly from my current Barclays Account or via Paypal (linked to my account and to [REDACTED]). Please see attached Paypal Transactions to Etoro referenced to that Card. Please Note, I believe last time that card was used for Etoro was in March 2018. I've attached Paypal statement PP2A using CARD [REDACTED] 27.03.2018 and matching bank Statement PP2B, both documents prove that that Card was linked to my current account and was used on Etoro.

> I've attached other examples of using that card, and also a list of cards registered on Amazon and Paypal including that one. I believe that's clear and sufficient evidence that that card was in my possession.

> I have replaced it since (ATM took it) and don't use anymore.

>

> Lastly, attached P60 from my last 9 years can give you an idea of my earnings and you can imagine how much I was able to save.

> That is only 9 years but I [REDACTED] have been saving all my life, also while living, working and investing [REDACTED] also some of money I earned in UK I kept on good interest in [REDACTED] accounts [REDACTED]

[REDACTED]
[REDACTED] Evidence of that exchange and transfer from my [REDACTED] account to UK account is in attachments A1-A3.

>

> To top up my over 20,000£ savings [REDACTED] I've

> re-mortgaged my flat and took over 38,000£ - evidence R1-R2

> Then I took a 14,000 Barclay Loan - evidence L1-L2

> in addition to that I already had savings in ISA and other UK accounts.

>

> I trust all the above is more than enough information and evidence to justify my sources of money that I one way or another used on Etoro. The list is not exhaustive, and I feel I've already shared more than I should, and I'm not even sure you had legal rights to ask all this, but I entrusted you with it and hope my sensitive data is kept safe or will be destroyed. I trust the AML team will be satisfied with everything.

>

>

> Lastly, I've spent two nights to collect and compile all information for Etoro. Over 12 hours. I trust you needn't use any more of my time in that matter and in the future Etoro don't panic if I use credit cards to deposit more than average monthly salary.

> I'm happy to answer any questions, but also would appreciate if in the future you don't need to hassle customers based on assumptions that they are poor and could not afford deposits.

>

> Regards,

[REDACTED]

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Thank you.

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> On Sat, 27 Jul 2019 at 02:03, [REDACTED]
> Hi Simon,
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> Thanks for the reminder.
> It will take me some time to search my bank statements showing savings and money transfers, including re mortgage of around 38,000, loan of 14,000 and various deposits from Credit cards, all of which I'm still paying off.
> I should get back to you in a weeks time, as I'm occupied with [REDACTED] at the moment.
>
> Kind Regards,
> [REDACTED]
>
> Hi [REDACTED]
> Following our conversation yesterday the Finance team have asked if you can provide some documentation to verify the total deposits onto the account. You mentioned the sale of [REDACTED] and savings, so statement showing funds from the savings account being deposited into eToro or [REDACTED] would be great. Of course, any sensitive information not relevant to this case can be blacked out.
> Any questions please let me know.
> Thanks.
> Simon.
> Simon Peters
> UK Platinum Account Manager
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Thank you.

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> On Tue, 23 Jul 2019 at 10:18, Simon Peters simonpe@etoro.com> wrote:

> Hi [REDACTED]

> How are you?

> Our risk team has asked me to contact you regarding deposits onto your account. They just need to verify the source of funds in accordance with our AML (Anti- Money Laundering) procedures and checks.

> You mentioned on your KYC questions that the source of funds is Salary, however what you've specified as your net annual income and total liquid assets doesn't quite match up with your total deposits so far.

> If you can kindly let me know when is good to speak to go through this I would greatly appreciate it.

> Thanks.

> Simon Peters

> UK Platinum Account Manager

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Thank you.