

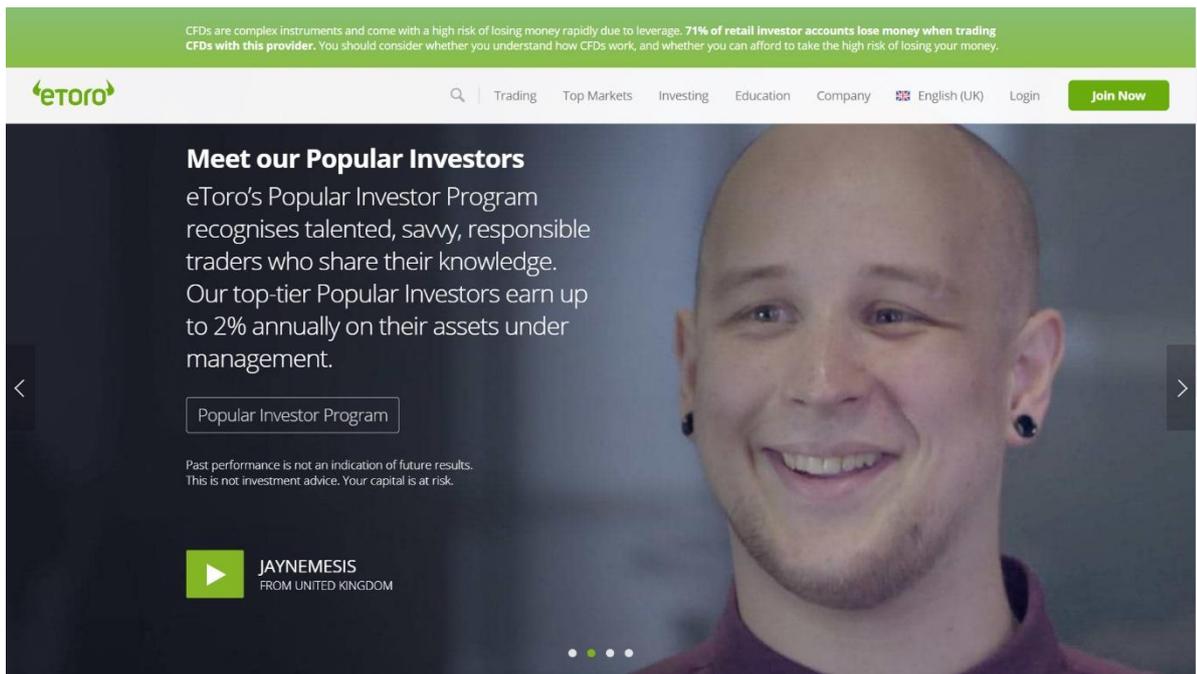
22.12.2020 Evidence for complaint/claim, see Etoro ticket numbers:
01411700, 01411679

Evidence of Etoro`s unjust account terminations and poor customer service.

[6.8 Etoros Affiliate admits reports of 12 unjust terminations a year which can mean over 5800 globally](#)

[6.9 Top Popular Investor confirms 7300 users complain about unjust Etoro actions, meaning at least 405,600 Etoro users can feel treated unjust or scammed.](#)

Etoro`s Popular Investor Jay Nemesis



Jay on Etoro`s main Website November 2020

confirms openly in forums that he **once a month receives email** from user who`s account was unjustly terminated. "I get an email or DM about this kind of thing once a month". That`s **at least 12 Accounts Terminated a year!** Just the accounts that copy James Nemesis, what about other accounts? See Jay`s Reddit post below, confirming scale of Etoro Account Terminations.

jaynemesi 19 days ago
 So it appears based on the link at the end, and your comments, like you are angry that they terminated an account while you were drawn down, realising your loss. The url linked complained that just a month after their account was terminated with a 150k loss, it regained 70k.

So here are my thoughts:

1. There is nothing illegal here by etoro.
2. If you're investing hundreds of thousands on a website, read the terms and conditions, or pay a lawyer to do it, like you would buying a house.
3. If you got liquidated while drawn down, why not go open the trades again on another platform?

What frustrates me about these complaints, is that they never clearly say what their account situation was, if they used leverage, if they were validated for AML/KYC, if their country changed rules meaning etoro had to terminate them. It's always crying that etoro is a scam while presenting no evidence, just hearsay.

And no, I'm not biased because I'm a PI, but trust me, I get an email or DM about this kind of thing once a month, asking me to help, but they are never willing to share details.

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Heygoo 18 days ago
 But the bull run was confirmed!!
 2 2 2 2 2 2 2

Reddit blog 29.11.2020

[tps://www.reddit.com/r/Etoro/comments/k2lfbh/etoro_warning_the_true_risks_story_of_abused](https://www.reddit.com/r/Etoro/comments/k2lfbh/etoro_warning_the_true_risks_story_of_abused)

In another post Jay reveals even more shocking scale of problems with Etoro platform. Jay says that he receives over 20 complaints about Etoro daily, that's 7300 dissatisfied Etoro users a year! Users go to him as they often copy his trades, to find resolution of their problems, because Etoro customer service is ignorant or simply un-just.

jaynemesi 11 days ago
 Perhaps this is possible, perhaps I am wrong, but I am not a skill, and I am not under etoro's control.

I am my own boss, and get 20+ emails daily, and even more comments on etoro or dm's elsewhere I can't resound to everyone, and I've seen a huge number of people call etoro a scam with zero evidence, so forgive me for my skepticism.

What I said still stands, if you think they did something illegal, you should get a lawyer. Giving soissons 6 months earning and time to leave the platform is a policy I've never seen anywhere. I've not read the T&C's in a while, but I believe they reserve the right to terminate accounts as they wish, without a reason.

Again, I might be wrong, and what they've done could easily be considered unfair, but if I'm right, then it is legal, and they are not a scam.

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Platinum_Joe 1 day ago
 Jay, you said it, you get 20+ emails daily, that's over 7300 emails each year! Do you think if Etoro Customer Services would be more helpful you would not be asked for help or understanding?

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Reddit blog 06.12.2020

[tps://www.reddit.com/r/Etoro/comments/k2lfbh/etoro_warning_the_true_risks_story_of_abused/](https://www.reddit.com/r/Etoro/comments/k2lfbh/etoro_warning_the_true_risks_story_of_abused/)

Do you need stronger proof how Etoro is neglecting customers, and unjustly terminating their accounts, than hearing it from their top affiliate?

Based on Jays copiers, and posts, a simple statistic can be derived and extrapolated to see how big the problem is with ALL Etoro users.

On 10.12.2020 Jay Edward Smith (Jay Nemesis) had 233,673 followers and 26,861 copiers. 12 users who wrote to him about having un-justly terminated account out of 26,861 copiers= $0.00045=0.045\%$ users had accounts terminated just from within Jays Copiers.

The screenshot shows a social media profile for Jay Edward Smith (@jaynemesis) on Etoro. The profile includes a pinned post, a bio, and performance statistics. The pinned post is from 22 days ago and discusses the chip space and PC/Severs landscape. The profile bio lists personal details like name, age, location, and profession. Performance statistics show 234,673 followers and 27,861 copiers, with a note that the risk score considers the last 7 days.

Profile Information:

- Name: Jay
- Age: 32
- Location: Basingstoke
- Profession: Full-time eToro popular investor
- Former professions (oldest to most recent): PC Technician, Professional Gamer (Esports), Logistics...

Performance Statistics:

- Followers: 234,673
- Copiers: 27,861
- ↑ 1006 COPIERS LAST 7 DAYS

Pinned Post:

@jaynemesis • 22 days ago

The chip space can't stop disrupting itself.

Hi everyone, it's been a while since my last update, but today I wanted to discuss the changing landscape in PC's and Severs, and the tectonic plates driving it all from below.

-I think it's easiest to start with a quick history lesson.

Since... [Show More](#)

570 likes, 609 comments, 3 shares

Print screen of Jay's Etoro statistics 22.12.2020

If Jay's factor is applied to all Etoro users then $13 \text{ mln} \times 0.045\%=5850$ possible users having their account unjustly terminated each year!

7300 yearly complaints to Jay out of his 233,673 copiers= 3.12%
27% dissatisfied users each year that one way or another call Etoro scam or un-just.

Out of 13 mln that's at least 405,600 unsatisfied users that feel treated un-just, scammed or neglected by Etoro.